

Direction 121 issued under Part 3 of Schedule 4 to the Legal Services Act 2007 to the Institute of Chartered Accountants in England and Wales (ICAEW)

- 1. This is a direction issued pursuant to paragraph 19(3) of Schedule 4 to the Legal Services Act 2007 (the Act).
- 2. Unless stated otherwise, words in this direction are used as they are defined in the Act.
- 3. In accordance with paragraph 19(3) of Schedule 4 to the Act, the Board has directed that the following alterations by ICAEW to its regulatory arrangements be treated as exempt alterations for the purposes of paragraph 19(2)(c) of Schedule 4:

Disciplinary Byelaws (as approved by the Privy Council on 11 October 2017)

Proposed changes

- 4. ICAEW has agreed a number of changes to its Disciplinary Byelaws. The changes that are most relevant to its role as an approved regulator (of probate activities) under the Legal Services Act 2007 are:
 - Creating a new process to enable certain minor complaints to be dealt with by way of a fixed penalty where the complaint is agreed by the respondent or respondent firm
 - Clarifying that a Reviewer of Complaints must be a "lay person".
- 5. There are also a number of consequential and drafting changes that are likely to be of less significance to the exercise of ICAEW's functions as an approved regulator.

Reason for exemption direction

- 6. The alterations that mostly have an impact on ICAEW members undertaking probate activities are minor and procedural and do not represent a significant shift in regulatory policy or approach.
- 7. The LSB has issued exemption directions in respect of two previous changes to ICAEW's Disciplinary Byelaws and there were no outstanding concerns from these decisions.
- 8. A copy of the alteration was submitted to the Board on 1 February 2018.
- 9. This direction is to be deemed made on and to be effective from 13 February 2018.

For and on behalf of the Legal Services Board 13 February 2018